

UNITED STATES DISTRICT COURT  
WESTERN DISTRICT OF WASHINGTON  
AT SEATTLE

CURTIS McWASHINGTON; EDWARD M.  
MESHURIS; EMILY SANCHEZ; JAMES  
ALBRIGHT; and CORY R. CROUCHLEY,  
individually as participants in the Nordstrom  
401(k) Plan and as representatives of all  
persons similarly situated,

Plaintiffs,

v.

NORDSTROM, INC.; BOARD OF  
DIRECTORS OF NORDSTROM, INC.; and  
NORDSTROM 401K PLAN RETIREMENT  
COMMITTEE,

Defendants.

C24-1230 TSZ

ORDER

THIS MATTER comes before the Court on a motion to dismiss, docket no. 30, brought by defendants Nordstrom, Inc. (“Nordstrom”), the Board of Directors of Nordstrom (the “Board”), and the Nordstrom 401(k) Plan Retirement Committee (the “Committee”) (collectively, “Nordstrom Defendants”), and a related motion for judicial notice or incorporation by reference, docket no. 32, also brought by the Nordstrom Defendants. Having reviewed all papers filed in support of, and in opposition to, the motions, the Court enters the following Order.

## 1 Background

2 Plaintiffs Curtis McWashington, Edward Meshuris, Emily Sanchez, James  
 3 Albright, and Cory Crouchley are either current or former employees of Nordstrom.  
 4 Am. Compl. at ¶¶ 23–27 (docket no. 29). They now have or previously had active  
 5 accounts in Nordstrom’s 401(k) Plan (the “Nordstrom Plan” or “Plan”), which is a  
 6 “defined contribution<sup>1</sup> employee pension benefit plan” within the meaning of the  
 7 Employee Retirement Income Security Act of 1974 (“ERISA”). *Id.* at ¶¶ 16 & 23–27;  
 8 *see* 29 U.S.C. §§ 1002(2)(A) & (34); *see also* 26 U.S.C. § 401(k). In this action,  
 9 plaintiffs allege that the Committee breached its duty of prudence, and that Nordstrom  
 10 and the Board failed to adequately monitor other fiduciaries, with respect to both  
 11 (i) bundled recordkeeping and administrative (“RKA”) expenses, and (ii) managed

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 14 <sup>1</sup> When establishing a retirement plan for employees, companies may elect between two models,  
 15 namely (i) a defined-benefit plan, or (ii) a defined-contribution plan. *See Thole v. U.S. Bank*  
 16 *N.A.*, 590 U.S. 538, 540 (2020); *see also* 29 U.S.C. §§ 1002(34) & (35). A defined-benefit plan  
 17 periodically provides retirees with a fixed payment regardless of how well or poorly the plan’s  
 18 investments perform. *Thole*, 590 U.S. at 540. In contrast, a defined-contribution plan involves  
 19 individual investment accounts that are each funded by contributions drawn from the respective  
 20 employees’ wages, as well as any matching amounts from the employer. *See Hughes v. Nw.*  
 21 *Univ.*, 595 U.S. 170, 173 (2022). Each participant in a defined-contribution plan may choose  
 22 among the investment options in the plan’s menu. *See id.* The amount of an individual’s and the  
 23 company’s contributions, the performance of the selected investment vehicles, and the fees  
 incurred over the course of time will affect post-retirement payout figures. *See Forman v.*  
*TriHealth, Inc.*, 40 F.4th 443, 446 (6th Cir. 2022); *see also Matousek v. MidAmerican Energy*  
*Co.*, 51 F.4th 274, 277–78 (8th Cir. 2022) (“The amount available at retirement depends on the  
 choices that participants make: when and how much to contribute, what investments to select,  
 and when to start withdrawing money. . . . It can also depend on how well the plan managers  
 carry out their fiduciary duties, including their diligence in keeping costs low and their skill in  
 selecting ‘which investments’ belong ‘in the plan’s menu of options.’” (quoting *Hughes*, 595  
 U.S. at 176)). In sum, unlike in a defined-benefit plan, in a defined-contribution plan, neither the  
 availability nor the quantity of pension benefits is guaranteed. *See Guyes v. Nestle USA, Inc.*,  
 No. 20-CV-1560, 2023 WL 9321363, at \*1 (E.D. Wis. Aug. 23, 2023), *adopted by* 2024 WL  
 218420 (E.D. Wis. Jan. 19, 2024).

1 account fees. *See* Am. Compl. at ¶¶ 202–37 (docket no. 29). Plaintiffs also assert that  
2 the Committee breached its duties of loyalty and prudence and engaged in prohibited  
3 transactions, and that Nordstrom and the Board failed to adequately monitor other  
4 fiduciaries, in connection with the re-allocation of unvested contributions made by  
5 Nordstrom that were forfeited when or after personnel left Nordstrom’s employment.  
6 *See id.* at ¶¶ 238–64. Plaintiffs make two claims (Claims 1 and 2) concerning bundled  
7 RKA expenses, two claims (Claims 3 and 4) regarding managed account fees, and four  
8 claims (Claims 5, 6, 7, and 8) challenging the way in which forfeited contributions were  
9 used. Plaintiffs bring these claims on behalf of themselves and two subclasses of  
10 similarly-situated individuals, namely a subclass relating to the claims concerning  
11 bundled RKA expenses and forfeited contributions, and another subclass putatively  
12 asserting the claims that challenge managed account fees. *See id.* at ¶ 189. The  
13 Nordstrom Defendants seek dismissal of all claims pursuant to Federal Rule of Civil  
14 Procedure 12(b)(6).

## 15 **Discussion**

### 16 **A. Dismissal for Failure to State a Claim**

17 Although a complaint challenged by a Rule 12(b)(6) motion to dismiss need not  
18 provide detailed factual allegations, it must offer “more than labels and conclusions” and  
19 contain more than a “formulaic recitation of the elements of a cause of action.” *Bell Atl.*  
20 *Corp. v. Twombly*, 550 U.S. 544, 555 (2007). The complaint must indicate more than  
21 mere speculation of a right to relief. *Id.* When a complaint fails to adequately state a  
22 claim, such deficiency should be “exposed at the point of minimum expenditure of time  
23 and money by the parties and the court.” *Id.* at 558. A complaint may be lacking for one

of two reasons: (i) absence of a cognizable legal theory, or (ii) insufficient facts to state a cognizable legal claim. *Robertson v. Dean Witter Reynolds, Inc.*, 749 F.2d 530, 534 (9th Cir. 1984). On a Rule 12(b)(6) motion, the question for the Court is whether the facts in the operative pleading sufficiently state a “plausible” ground for relief. *Twombly*, 550 U.S. at 570. If the Court dismisses the complaint in part or in toto, it must consider whether to grant leave to amend. *Lopez v. Smith*, 203 F.3d 1122, 1130 (9th Cir. 2000).

**B. Factual Allegations: Incorporation by Reference and Judicial Notice**

In deciding a motion to dismiss, the Court must assume the truth of a plaintiff’s factual allegations and draw all reasonable inferences in the plaintiff’s favor. *See, e.g., Usher v. City of Los Angeles*, 828 F.2d 556, 561 (9th Cir. 1987). The Court need not, however, accept allegations that are “conclusory, unwarranted deductions of fact, or unreasonable inferences.” *Khoja v. Orexigen Therapeutics, Inc.*, 899 F.3d 988, 1008 (9th Cir. 2018). If the Court, in assessing the sufficiency of the operative complaint, considers “matters outside the pleadings,” it must convert the Rule 12(b)(6) motion into a motion for summary judgment, except in two circumstances: (i) when the material at issue is incorporated by reference into the pleading; or (ii) when the Court may take judicial notice of facts “not subject to reasonable dispute” pursuant to Federal Rule of Evidence 201. *See id.* at 998; *see also* Fed. R. Civ. P. 12(d). The Nordstrom Defendants have asked the Court to incorporate by reference and/or take judicial notice of (i) certain materials relating to Nordstrom, and (ii) particular documents concerning various other companies’ 401(k) plans that were identified by plaintiffs in their Amended Complaint as comparators for the Nordstrom Plan. The Court will do so for the following reasons.

1           **1. Nordstrom-Related Materials**

2           In their operative pleading, plaintiffs quote from the 2021 Restatement of  
3 Nordstrom’s 401(k) Plan (the “2021 Restatement”). See Am. Compl. at ¶¶ 169–70  
4 (docket no. 29). A copy of the 2021 Restatement was not attached to the pleading, but  
5 the Nordstrom Defendants have submitted the document and asked the Court to consider  
6 it. See Defs.’ Request (docket no. 32); see also 2021 Restatement, Ex. 9 to Mandhania  
7 Decl. (docket no. 31). Plaintiffs have not objected, but rather have quoted from the  
8 2021 Restatement in their response to the pending motion to dismiss, see Pls.’ Resp. at  
9 17–18 (docket no. 34), and the Nordstrom Defendants’ request to incorporate the  
10 document by reference is GRANTED. The Plan’s 2021 Restatement is quintessentially  
11 the type of material that should be deemed incorporated by reference into a pleading, and  
12 the doctrine permitting the Court to treat the 2021 Restatement as part of the Amended  
13 Complaint serves the purpose of preventing plaintiffs from cherry picking among the  
14 Plan’s terms, perhaps omitting the provisions that “weaken—or doom—their claims.”  
15 See Khoja, 899 F.3d at 1002.

16           The Nordstrom Defendants also seek to supplement the record with (i) a copy of  
17 the Form 5500 filed on behalf of the Plan for the plan year ending on December 31, 2023  
18 (the “Nordstrom Form 5500”), and (ii) excerpts from the 2021 version of instructions (the  
19 “Instructions”) issued by the federal agencies that developed Form 5500, namely the  
20 Department of the Treasury’s Internal Revenue Service (“IRS”), the Department of Labor  
21 (“DOL”), and the Pension Benefit Guaranty Corporation (“PBGC”). See Defs.’ Request  
22 (docket no. 32); Exs. 1 & 10 to Mandhania Decl. (docket no. 31); see also Sigetich v.  
23 Kroger Co., No. 21-cv-697, 2023 WL 2431667, at \*4 n.2 (S.D. Ohio Mar. 9, 2023)

(observing that the IRS, DOL, and PBGC jointly offer the Form 5500 Series to enable employee benefit plans to satisfy annual reporting requirements under the Internal Revenue Code and Titles I and IV of ERISA). The Nordstrom Form 5500 was explicitly incorporated by reference into the operative pleading; plaintiffs themselves quoted from the Report of Independent Auditors (Moss Adams LLP) for the Nordstrom Plan that was appended to the form. See Auditors’ Report at 9, Ex. 10 to Mandhanian Decl. (docket no. 31 at 372) (“Substantially all the administrative expenses, including recordkeeping, trustee and other fees, incurred in connection with the Plan are paid by the Plan through an allocation to participant accounts.” (quoted in Am. Compl. at ¶ 59 (docket no. 29))). Plaintiffs also repeatedly referenced service or compensation codes that are defined in the Instructions, as well as some of the specific codes that appear in the Nordstrom Form 5500. See Am. Compl. at ¶¶ 63 & 67–69 (docket no. 29); see also Instrs. for Schedule C (Form 5500) at 29, Ex. 1 to Mandhanian Decl. (docket no. 31 at 9). Thus, the Instructions were also incorporated by reference.

Plaintiffs assert, however, that the Nordstrom Defendants should not be allowed to rely on the Nordstrom Form 5500 (or the Instructions) to “advance disputed facts or calculations in support of their motion.” See Pls.’ Resp. at 11 n.4 (docket no. 34). For support, they rely on two district court decisions, one of which invoked only the doctrine of judicial notice, and not incorporation-by-reference principles, and is therefore distinguishable, see Schuster v. Swinerton Inc., No. 24-cv-4970, 2025 WL 1069887 (N.D. Cal. Apr. 8, 2025) (cited in Pls.’ Notice (docket no. 39)), and the other of which improperly conflated the doctrines of incorporation by reference and judicial notice, see Coppel v. SeaWorld Parks & Ent., Inc., No. 21-cv-1430, 2023 WL 2942462, at \*10 n.12

(S.D. Cal. Mar. 22, 2023) (taking “judicial notice . . . because the document is incorporated by reference in the operative complaint”). As explained by the Ninth Circuit in Khoja, which was cited in both Schuster and Coppel, the judicially-created concept of incorporation by reference treats as part of the complaint itself any document that forms the foundation of a plaintiff’s claim (for example, the contract in a breach-of-contract matter) or is referenced extensively in the pleading. See 899 F.3d at 1002. Indeed, as reiterated in Khoja, unlike with judicial notice, the Court may “assume [an incorporated document’s] contents are true for purposes of a motion to dismiss.” Id. at 1003 (alteration in original, quoting Marder v. Lopez, 450 F.3d 445, 448 (9th Cir. 2006) (quoting United States v. Ritchie, 342 F.3d 903, 908 (9th Cir. 2003))). A plaintiff may not survive a Rule 12(b)(6) challenge by simply omitting from or misquoting in the operative pleading any unfavorable provisions of materials that were incorporated by reference. See id. at 1002.

In Khoja, the Ninth Circuit affirmed the district court’s consideration of materials that were quoted in the complaint or formed the basis of the plaintiff’s claims, but it concluded that the district court had abused its discretion in treating certain other documents as incorporated by reference. Id. at 1003–08. The improperly accepted submissions included a blog post that was tangential to the claims at issue, filings with the Securities and Exchange Commission that were not referenced in the operative pleading, a press release that was unconnected to the information in the complaint, and the entire file history for a patent, which was not necessarily the source of the plaintiff’s factual allegations. Id. The Nordstrom-related materials at issue in this matter do not resemble in any way the problematic documents in Khoja. Nothing in Khoja suggests

1 that the Court may not rely on the representations made in the Nordstrom Form 5500,  
2 which were certified by an independent auditor (Moss Adams LLP) and supported by the  
3 auditor's appended report, even if such financial and other statements are inconsistent  
4 with or omitted from the allegations of the Amended Complaint, and the Court will do so.  
5 The Nordstrom Defendants' related request is therefore GRANTED, and the Court will  
6 consider the substance of the Nordstrom Form 5500, as well as the Instructions.

7 **2. Documents Concerning Other Companies' Plans**

8 The Nordstrom Defendants have also proffered materials concerning defined-  
9 contribution plans established by other companies. *See* Exs. 3–8 & 11 to Mandhania  
10 Decl. (docket no. 31); Ex. 7 to Mandhania Decl. (docket no. 23-9).<sup>2</sup> These other  
11 companies, namely, Aldi Inc. ("Aldi"), Deloitte LLP ("Deloitte"), Leidos, Inc.  
12 ("Leidos"), Lowe's Companies, Inc. ("Lowe's"), and United Parcel Service of America,  
13 Inc. ("UPS"), are five of the six entities with 401(k) plans that plaintiffs, in drafting their  
14 operative pleading, chose as comparators for purposes of their claims relating to bundled  
15 RKA expenses. *See* Am. Compl. at ¶¶ 66–68 & 116 (docket no. 29). In the Amended  
16 Complaint, plaintiffs include (i) a chart listing the service or compensation codes that  
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18 <sup>2</sup> One of the exhibits at issue was submitted in October 2024, when the Nordstrom Defendants  
19 sought dismissal of the original complaint. *See* Defs.' Mot. (docket no. 22); Ex. 7 to Mandhania  
20 Decl. (docket no. 23-9); Defs.' Req. (docket no. 24). After the parties indicated in a stipulation  
21 that plaintiffs intended to file an amended pleading, the initial motion to dismiss was stricken.  
22 *See* Minute Order (docket no. 28). When the Nordstrom Defendants presented their now  
23 pending motion to dismiss (along with additional exhibits), their initial request for judicial notice  
or incorporation by reference was still before the Court; it was not stricken until shortly before  
plaintiffs filed their response to the renewed Rule 12(b)(6) motion, *see* Minute Order (docket  
no. 33). The Court has therefore treated the exhibit filed in October 2024 in the same manner as  
the materials about other 401(k) plans that were subsequently provided by the Nordstrom  
Defendants.



1 appear in each comparator plan's Form 5500 for a year during the period from 2018 to  
2 2023, id. at ¶ 68; and (ii) a table containing data for each comparator plan (i.e., number of  
3 active plan participants, net assets of the plan, and amount of administrative expenses)  
4 that is disclosed in its Form 5500 and/or its legally-required notice to participants, see id.  
5 at ¶ 116. The Court is persuaded that the various documents submitted by the Nordstrom  
6 Defendants were incorporated by reference into the Amended Complaint.

7       The Court may also take judicial notice of the information in each Form 5500.  
8 Each Form 5500, along with its various schedules and an appended auditor's report,  
9 contains financial and other data that was verified by an independent auditor and reported  
10 to the IRS, DOL, and/or PBGC. For purposes of comparing the characteristics (assets,  
11 expenses, number of participants, etc.) of the Nordstrom Plan to those of other plans, the  
12 accuracy of the data in each Form 5500 "cannot reasonably be questioned," see Fed. R.  
13 Evid. 201(b)(2). Plaintiffs themselves have relied on these documents, which are  
14 publicly available, and contrary to plaintiffs' contention, the Court is not required to  
15 disregard them or their contents. See Johnson v. Providence Health & Servs., No. C17-  
16 1779, 2018 WL 1427421, at \*3 (W.D. Wash. Mar. 22, 2018) (taking judicial notice of  
17 various documents "because they are publicly available and there is no dispute about  
18 their authenticity" and also considering "information from these documents insofar as  
19 they contradict allegations from the complaint"); see also Perez-Cruet v. Qualcomm Inc.,  
20 No. 23-cv-1890, 2024 WL 2702207, at \*1 n.2 (S.D. Cal. May 24, 2024); England v.  
21 DENSO Int'l Am., Inc., No. 22-11129, 2023 WL 4851878, at \*4 n.6 (E.D. Mich. July 28,  
22 2023), aff'd, 136 F.4th 632 (6th Cir. 2025). The Nordstrom Defendants' request for  
23

1 incorporation by reference and/or judicial notice of documents relating to comparator  
2 401(k) plans is GRANTED.

3 **C. Bundled Recordkeeping and Administrative Expenses**

4 According to the operative pleading, bundled RKA expenses cover a variety of  
5 services including recordkeeping, transaction processing, and communicating with plan  
6 participants, as well as accounting, auditing, consulting, legal, and trustee services. Am.  
7 Compl. at ¶ 55 (docket no. 29). The Amended Complaint alleges that bundled RKA  
8 services are “fungible and commoditized,” that all “massive” 401(k) plans are offered the  
9 same set of bundled RKA services and may select among them like items at “an all-you-  
10 can-eat buffet,” that the various providers offer the same quality and types of bundled  
11 RKA services, and that any differences in bundled RKA services “are immaterial to the  
12 price quoted . . . for such services.” *Id.* at ¶¶ 56–58. The fees for these services are  
13 typically charged to ERISA plan participants either (i) as a flat rate per account, or (ii) as  
14 a percentage of the assets under management; the latter method is also known as revenue  
15 sharing. *See Hughes*, 595 U.S. at 174; *Coppel*, 2023 WL 2942462, at \*13.

16 During the years at issue, the Plan employed Alight Solutions, LLC (“Alight”) as  
17 its recordkeeper. *See* Am. Compl. at ¶ 21 (docket no. 29). The Bank of New York  
18 Mellon (“BNYM”) provided trustee services for the Plan. *See id.* at ¶ 64. In their  
19 Amended Complaint, plaintiffs have set forth, for the period from 2018 to 2023, the  
20 annual compensation that Alight received for its recordkeeping services. *See id.* at ¶ 65.  
21 Plaintiffs have also computed a figure characterized as “bundled RKA” expenses for each  
22 year. *See id.* at ¶¶ 115. Based on the number of participants in the Nordstrom Plan at the  
23 end of each year, which is reflected in multiple paragraphs of the operative pleading, *see*

*id.* at ¶¶ 6, 115, 116, 118, 153, & 179, the per capita shares of Alight’s compensation and the alleged “bundled RKA” expenses may be calculated. The following table consolidates the raw and computed data provided by plaintiffs.

Year	2018	2019	2020	2021	2022	2023
No. of Plan Participants	80,250	81,116	78,556	105,901	104,811	103,450
Alight’s Compensation	\$2.79 million	\$2.56 million	\$2.21 million	\$2.65 million	\$3.39 million	\$3.42 million
Amount Per Participant	\$35	\$32	\$28	\$25	\$32	\$33
Bundled RKA Expenses	\$2.80 million	\$2.84 million	\$2.74 million	\$3.70 million	\$3.57 million	\$5.89 million
Amount Per Participant	\$35	\$35	\$35	\$35	\$34	\$57

Am. Compl. at ¶¶ 65 & 115–16 (docket no. 29).<sup>3</sup>

### 1. Standards Relating to Prudence

The question before the Court is whether plaintiffs have adequately pleaded that the Committee breached its duty of prudence in authorizing the Plan to draw from

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<sup>3</sup> As explained above, Paragraphs 115 and 116 of the operative pleading contain figures for “bundled RKA” expenses that differ from the amounts paid to Alight, which were reported in Paragraph 65 of the Amended Complaint. Although plaintiffs allude to the fees paid to BNYM for its trustee services, *see* Am. Compl. at ¶ 64 (docket no. 29), the “bundled RKA” figure for 2023 (\$5,887,412) bears no resemblance to the aggregate of Alight’s and BNYM’s compensation for that year (\$4,606,680). *See id.* at ¶ 65; *see also* Nordstrom Form 5500, Ex. 10 to Mandhanian Decl. (docket no. 31 at 340–41). This latter sum is also not a correct “bundled RKA” amount because it includes fees paid to BNYM in 2023 for investment management (code 28), in addition to trustee (codes 21 and 25), services. *See* Exs. 1 & 10 to Mandhanian Decl. (docket no. 31 at 9 & 341). Moreover, the “bundled RKA” fee for 2018 that appears in Paragraphs 115 and 116 (\$2,799,462) is almost equivalent to the compensation paid solely to Alight for 2018 (\$2,790,335), as reported in Paragraph 65, which creates even further confusion concerning how plaintiffs arrived at the totals in Paragraphs 115 and 116. Finally, the large disparity between the bundled RKA expenses for 2023 (\$5,887,412) and the prior years (ranging from \$2,738,622 to \$3,700,232, with an average of \$3,129,950) cannot be correlated with an increase in Alight’s compensation, which did not appreciably change between 2022 and 2023.

1 participants' accounts the funds needed to cover recordkeeping expenses. Pursuant to  
2 ERISA, a fiduciary of a 401(k) plan must act

3 with the care, skill, prudence, and diligence under the circumstances then  
4 prevailing that a prudent man acting in like capacity and familiar with such  
5 matters would use in the conduct of an enterprise of a like character and with  
6 like aims[.]

7 29 U.S.C. § 1104(a)(1)(B). In enforcing the duty of prudence, courts focus on both the  
8 procedural and substantive aspects of an ERISA fiduciary's conduct, inquiring whether  
9 the fiduciary followed prudent processes and made prudent decisions. See Tibble v.  
10 Edison Int'l, 843 F.3d 1187, 1197 (9th Cir. 2016); Fish v. GreatBanc Tr. Co., 749 F.3d  
11 671, 680 (7th Cir. 2014). The Ninth Circuit has not yet addressed the pleading standards  
12 for a claim asserting that an ERISA fiduciary breached its duty of prudence with respect  
13 to bundled RKA expenses, but district courts within the Ninth Circuit have considered the  
14 issue. See Nagy v. CEP Am., LLC, No. 23-cv-5648, 2024 WL 2808648 (N.D. Cal.  
15 May 30, 2024); Coppel, 2023 WL 2942462 (S.D. Cal.); Wehner v. Genentech, Inc.,  
16 No. 20-cv-6894, 2021 WL 507599 (N.D. Cal. Feb. 9, 2021); Bouvy v. Analog Devices,  
17 Inc., No. 19-cv-881, 2020 WL 3448385 (S.D. Cal. June 24, 2020). Several circuits have  
18 also provided guidance on the subject. See Singh v. Deloitte LLP, 123 F.4th 88 (2d Cir.  
19 2024); Mator v. Wesco Distrib., Inc., 102 F.4th 172 (3d Cir. 2024); Matney v. Barrick  
20 Gold of N. Am., 80 F.4th 1136 (10th Cir. 2023); Matousek, 51 F.4th at 279 (8th Cir.);  
21 Albert v. Oshkosh Corp., 47 F.4th 570 (7th Cir. 2022); Smith v. CommonSpirit Health, 37  
22 F.4th 1160 (6th Cir. 2022).

23 In evaluating the sufficiency of the operative pleadings before them, some courts  
have explicitly recognized that information about an ERISA fiduciary's "knowledge,

1 methods, or investigations at the relevant times” will usually reside in the fiduciary’s  
2 “exclusive possession,” Bouvy, 2020 WL 3448385, at \*3, and thus, ERISA plaintiffs are  
3 ordinarily unable to plead exactly how or why a fiduciary selected and/or continued to  
4 employ a recordkeeper. See, e.g., Wehner, 2021 WL 507599, at \*4 (observing that  
5 “ERISA plaintiffs generally lack the inside information necessary to make out their  
6 claims in detail unless and until discovery commences” (quoting Pension Benefit Guar.  
7 Corp. ex rel. Saint Vincent Cath. Med. Ctr. Ret. Plan v. Morgan Stanley Inv. Mgmt. Inc.,  
8 712 F.3d 705, 718 (2d Cir. 2013))); see also Munt v. WEC Energy Grp., Inc., 728  
9 F. Supp. 3d 957, 963 & n.5 (E.D. Wis. 2024) (remarking that the plaintiffs’ specific  
10 allegations of the fiduciary’s “imprudent” negotiation with, and “ineffective” requests for  
11 information from, the recordkeeper were “unusual” because plaintiffs drafted the  
12 operative pleading “with the benefit of completed fact discovery”). As a result, these and  
13 other courts have acknowledged that certain forms of circumstantial evidence might give  
14 rise to a plausible inference of imprudence. See Matousek, 51 F.4th at 279 (“In the  
15 absence of ‘significant allegations of wrongdoing,’ the way to plausibly plead a claim of  
16 this type is to identify similar plans offering the same services for less.”); Matney, 80  
17 F.4th at 1148 (joining the Third, Sixth, Seventh, and Eighth Circuits in concluding that “a  
18 claim for breach of ERISA’s duty of prudence can be based on allegations that the fees  
19 associated with the defined-contribution plan are too high compared to available, cheaper  
20 options”); see also England, 2023 WL 4851878 at \*2 & n.4 (“To allege a breach of  
21 fiduciary duty claim based on imprudent recordkeeping fees, a plaintiff must plead facts  
22 that would allow a plausible inference that the recordkeeping fees were excessive relative  
23 to the services rendered.” (citing Smith, 37 F.4th at 1169)); Dionicio v. U.S. Bancorp,

No. 23-CV-26, 2024 WL 1216519, at \*3 (D. Minn. Mar. 21, 2024) (“Because ERISA plaintiffs often lack information about a fiduciary’s decision-making process, plaintiffs typically satisfy ‘the pleading bar by alleging enough facts to ‘*infer* . . . that the process was flawed.’” (emphasis in original, citations omitted)).

The level of detail required to “nudg[e] an inference of imprudence from possible to plausible,” *Matousek*, 51 F.4th at 278, has varied from court to court and case to case. In two different cases, the Northern District of California did not conduct an “apples to apples” assessment of the plan at issue and its alleged comparators, indicating that such rigor is not required by the Ninth Circuit. *See Schuster*, 2025 WL 1069887, at \*5; *Nagy*, 2024 WL 2808648, at \*4 (remarking that, to survive a motion to dismiss, ERISA plaintiffs need not provide “granular, micro-level ‘apples to apples’ comparisons, based on data to which they may not yet have access”).<sup>4</sup> This approach is not consistent with the views of most circuits that have addressed the issue. *See Singh*, 123 F.4th at 95 (affirming a dismissal and later denial of a motion to amend, observing that “Plaintiffs do not appear to draw ‘apple-to-apple’ comparisons even when relying on disclosure documents filed by the Plan and its alleged comparators – documents we properly

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<sup>4</sup> *Nagy* is distinguishable. In *Nagy*, the district court considered a 2021 survey cited by the plaintiffs, which found that \$50 per year per participant was a benchmark for recordkeeping services, as well as the opinion of a defense expert in another case, which was proffered by the plaintiffs and not contested by the defendants. *See* 2024 WL 2808648, at \*4. Unlike the plaintiffs in *Nagy*, plaintiffs in this action do not cite any studies. To the contrary, plaintiffs disparage surveys as “inadequate to determine a reasonable Bundled RKA fee” because they are “skew[ed] to higher ‘average prices’” and “favor inflated Bundled RKA fees.” *See* Am. Compl. at ¶ 99 (docket no. 29). For the same reason, *Bouvy* does not support plaintiffs’ position. In *Bouvy*, the plaintiff cited to the 401(k) AVERAGES BOOK (19th ed. 2019). *See* 2020 WL 3448385, at \*2 (citing 1st Am. Compl. at ¶ 134). Unlike the plaintiff in *Bouvy*, plaintiffs in this matter do not rely on the 401(k) AVERAGES BOOK or any similar source of statistical information about 401(k) plans.

consider here, when integral to the [operative pleading]”); *Matney*, 80 F.4th at 1149 (“A court cannot reasonably draw an inference of imprudence simply from the allegation that a cost disparity exists; rather, the complaint must state facts to show the funds or services being compared are, indeed, comparable. The allegations must permit an apples-to-apples comparison.”); *Matousek*, 51 F.4th at 278 (requiring that “a sound basis for comparison—a meaningful benchmark” be pleaded); *Smith*, 37 F.4th at 1169 (indicating that the claim relating to recordkeeping expenses had not moved “from possibility to plausibility” because the plaintiff had not pleaded that the services covered by the challenged fees were “equivalent to those provided by the plans comprising the average in the [cited] industry publication”).

## **2. Plaintiffs’ Chosen Comparators**

In the absence of specific Ninth Circuit jurisprudence, and in light of the opinions expressed by at least five other Circuits, the Court concludes that when, as here, ERISA plaintiffs rely on self-selected data about alleged comparators, as opposed to industry surveys, independent studies, or the like, *see supra* note 4, they must provide sufficient indicia of an apples-to-apples comparison to warrant an inference of imprudence and plausibly state a claim against an ERISA fiduciary. In this case, plaintiffs have not satisfied this standard for two reasons: (i) they have pleaded inconsistent and implausible allegations; and (ii) they have introduced too much disparity between the Plan and the alleged comparators.

### **a. Inconsistent and Implausible Allegations**

The Court agrees with the Nordstrom Defendants that plaintiffs’ narrative about the Plan’s recordkeeper (Alight) is “contradictory and incoherent.” *See* Defs.’ Mot. at 11



(docket no. 30). The operative pleading indicates that Alight both does and does not offer trustee services. Compare Am. Compl. at ¶ 69 (docket no. 29) (an “analysis focused on . . . trustee fees (codes 21, 25, 50, 99) provided by Alight is an appropriate method” (emphasis added)) with id. at ¶ 64 (“Alight is a recordkeeper only and does not provide . . . trustee services”). Moreover, plaintiffs state that “[t]his action focuses only on ***Plan Bundled RKA fees paid to Alight***,” id. at ¶ 63 (emphasis in original), but they also challenge amounts paid to BNYM for trustee (and perhaps other) services, see id. at ¶¶ 64–65. With regard to trustee services, plaintiffs contradict themselves by saying, in one paragraph, that BNYM was paid by Alight, id. at ¶ 64, and in the next paragraph, that BNYM was paid by the Plan, id. at ¶ 65. Although plaintiffs allege that the bundled RKA services provided by Alight to the Nordstrom Plan were not “exceptional, unusual, or customized,” id. at ¶ 62, they inconsistently contend that Alight did not operate within “industry standard” because it did not include trustee services in its bundled RKA fees, id. at ¶ 71. As to the latter point, information about three plans chosen by plaintiffs as comparators, namely the Deloitte, Lowe’s, and UPS plans, entirely undermines plaintiffs’ assertion that the industry practice is to bundle recordkeeping and trustee services. See Ex. 8 to Mandhania Decl. (docket no. 31 at 214–15) (disclosing that the Deloitte plan compensated Vanguard Group Inc. (“Vanguard”) for recordkeeping, but not trustee, services); Ex. 7 to Mandhania Decl. (docket no. 23-9 at 15) (showing that the Lowe’s plan employed Wells Fargo Bank, N.A. (“Wells Fargo”)<sup>5</sup> for recordkeeping, but not

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<sup>5</sup> In 2021, the Lowe’s plan switched recordkeeping providers; Wells Fargo charged \$620,029 for part of the year, and Principal Life Insurance Company (“Principal”) was paid \$845,437 for the



1 trustee, services); Ex. 7 to Mandhanian Decl. (docket no. 31 at 175–76 & 198) (indicating  
2 that the UPS plan paid Voya Financial, Inc. (“Voya”) for recordkeeping and that both  
3 State Street Bank (“SSB”) and BNYM received compensation for trustee services, with a  
4 transition between the entities occurring on July 1, 2020); see also Am. Compl. at ¶ 68  
5 (listing service and compensation codes that correlate with the above summaries about  
6 the Deloitte and UPS plans). Finally, plaintiffs’ suggestion that bundled RKA expenses  
7 are not affected by any differences in the RKA services that are actually provided, see  
8 Am. Compl. at ¶ 58 (docket no. 29), is not only conclusory, and therefore not entitled to  
9 an assumption of truth, but also belied by the data about the Deloitte, Lowe’s, and UPS  
10 plans, and, as indicated by at least two other district courts, implausible. See Probst v. Eli  
11 Lilly & Co., No. 22-cv-1106, 2023 WL 1782611, at \*11 (S.D. Ind. Feb. 3, 2023) (finding  
12 “not plausible” the plaintiff’s “allegations that any difference in services provided does  
13 not affect the price of the services,” and noting that the plaintiff’s “own chart indicates  
14 that the 13 comparator plans paid between \$23 to \$39 per participant, reflecting . . . some  
15 variation in price”); Sigetich, 2023 WL 2431667, at \*9 (observing that “the differences in

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18 remainder of the year. See Am. Compl. at ¶ 66 (docket no. 29); see also Note 1 to Financial  
19 Statements, 2021 Form 5500, Ex. 7 to Mandhanian Decl. (docket no. 23-9 at 38) (indicating that  
20 Principal had acquired Wells Fargo’s “Institutional Retirement and Trust” business in 2019 and  
21 began serving as “trustee and recordkeeper” for the Lowe’s plan on June 18, 2021). Although  
22 the operative pleading alleges that the Lowe’s plan reported a code for trustee services, see Am.  
23 Compl. at ¶ 68 (docket no. 29), it does not specify the year in which the Lowe’s plan might have  
done so, and in 2021, when the Lowe’s plan was transitioning between and employed both  
entities that served as recordkeepers for the relevant period, see id. at ¶ 66 (identifying the  
Lowe’s plan’s service providers for 2018–2023), the Lowe’s plan did not use on its Form 5500  
any “trustee” codes (*i.e.*, 20, 21, 24, or 25) with respect to either Wells Fargo or Principal, see  
Ex. 7 to Mandhanian Decl. (docket no. 31 at 15).

1 costs and the differences in services reported among the comparable plans suggest that  
2 even minor variations in services impact per participant recordkeeping fees”).

3 **b. Differences Between the Plan and Alleged Comparators**

4 Plaintiffs allege that the annual bundled RKA expenses for the Nordstrom Plan for  
5 the period from 2018 through 2023 were an “effective average” of \$39 per participant,  
6 but a “reasonable” annual fee for the same period was \$21 per participant. *See* Am.  
7 Compl. at ¶¶ 115–16 (docket no. 29). Plaintiffs’ cherry-picked data purporting to support  
8 this proposition suffers from two fundamental flaws: (i) it relies on inconsistent or  
9 incorrect information; and (ii) it involves plans that are not sufficiently similar in size  
10 and/or manner of compensating recordkeepers.

11 **i. Inconsistent or Incorrect Information**

12 As indicated earlier, plaintiffs have offered two different and inconsistent sets of  
13 data for the bundled RKA expenses paid by the Nordstrom Plan. Based on Alight’s  
14 compensation, as reflected in Paragraph 65 of the operative pleading, the average annual  
15 expense per participant for the six years at issue (2018–2023) was roughly \$31 (and not  
16 \$39, as calculated by plaintiffs using a different set of figures described as “bundled  
17 RKA” expenses). Plaintiffs have not adequately explained either the inconsistencies  
18 between the two groups of numbers (Alight’s compensation versus “bundled RKA”  
19 expenses) or the outlier figures for 2023. *See supra* note 3 (noting that the \$23 per  
20 participant increase in calculated “bundled RKA” expenses from 2022 to 2023 cannot be  
21 correlated with a change in Alight’s fees for the same period, which rose by only \$1 per  
22 participant).

1                                    **ii.     Dissimilar Plans**

2             The operative pleading contains information about the Nordstrom Plan spanning  
 3 the years 2018 through 2023. It also provides figures for six other 401(k) plans, in two  
 4 different formats: (A) multi-year data for three alleged comparators, and (B) single-year  
 5 data for the three remaining entities. The Nordstrom Defendants accuse plaintiffs of  
 6 engaging in an “apples-to-oranges” analysis by comparing averages or amounts across  
 7 multiple years to single-year per capita expenses. *See* Defs.’ Mot. at 16–17 (docket  
 8 no. 30). The Court agrees that the two types of information cannot be correlated, and  
 9 thus, the multi-year and single-year data are considered separately.

10                                   **A.     Multi-Year Data**

11             Plaintiffs have provided multi-year data for the Aldi, Lowe’s, and UPS plans, as  
 12 well as the Nordstrom Plan. Although plaintiffs did not state for every year at issue the  
 13 number of participants in each allegedly comparable plan, the missing figures may be  
 14 computed from the other information plaintiffs did offer in their operative pleading, *see*  
 15 Am. Compl. at ¶ 66 (docket no. 29), and the amounts derived in this manner are  
 16 identified with brackets in the following table. With one exception, which is discussed  
 17 *infra* note 7, the following table reproduces what plaintiffs have alleged were the  
 18 “bundled RKA” expenses paid each year by the different comparators.<sup>6</sup> As reflected  
 19 *infra* notes 8–10, some of plaintiffs’ allegations about “bundled RKA” expenses are

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21  
 22 <sup>6</sup> For purposes of the table in this subsection, the Court has disregarded plaintiffs’ 2023 figures  
 23 for the Nordstrom Plan because (i) they are plausibly the result of computational error, *see supra*  
 note 3, and (ii) plaintiffs did not offer any 2023 data for two of the three comparators (Aldi and  
 UPS).

inconsistent with data plaintiffs have provided or information in the plan's Form 5500, and the related (likely erroneous) per capita figures are surrounded by red asterisks.

PLAN (recordkeeper and trustee)	2018	2019	2020	2021	2022
<b>Nordstrom Plan (Alight and BNYM)</b>	\$2.80 million	\$2.84 million	\$2.74 million	\$3.70 million	\$3.57 million
No. of Plan Participants	80,250	81,116	78,556	105,901	104,811
Amount Per Participant	<b>\$35</b>	<b>\$35</b>	<b>\$35</b>	<b>\$35</b>	<b>\$34</b>
<b>Aldi plan (T. Rowe Price RPS, Inc.)</b>	\$1.68 million	\$1.82 million	\$1.72 million	\$1.84 million	\$1.91 million
No. of Plan Participants	[41,022]	[49,119]	49,311	56,577	[59,812]
Amount Per Participant	<b>\$41</b>	<b>\$37</b>	<b>\$35<sup>7</sup></b>	<b>\$33<sup>7</sup></b>	<b>\$32</b>
<b>Lowe's plan (Wells Fargo/Principal)</b>	\$1.01 million	\$1.12 million	\$3.07 million	\$2.86 <sup>8</sup> million	\$1.32 million
No. of Plan Participants	[152,399]	[164,226]	[171,787]	154,402 <sup>9</sup>	[149,408]
Amount Per Participant	<b>[\$7]</b>	<b>[\$7]</b>	<b>[\$18]</b>	<b>* \$18 *</b>	<b>[\$9]</b>
<b>UPS plan (Voya and SSB/BNYM)</b>	\$3.20 million	\$ 3.19 million	\$ 2.14 million	\$3.11 <sup>10</sup> million	\$ 2.85 million
No. of Plan Participants	[120,738]	[132,723]	[147,155]	135,312	[136,120]
Amount Per Participant	<b>[\$26]</b>	<b>[\$24]</b>	<b>[\$14]</b>	<b>* \$23 *</b>	<b>[\$21]</b>

Am. Compl. at ¶¶ 66 & 116 (docket no. 29).

<sup>7</sup> Notwithstanding the details about payments by Aldi plan participants to recordkeeper and trustee T. Rowe Price Retirement Plan Services, Inc. ("T. Rowe Price"), which are set forth in Paragraph 66 of the operative pleading, plaintiffs attempt to use for comparison purposes, without any explanation, fees of \$25 and \$23 per participant for the years 2020 and 2021, respectively. See Am. Compl. at ¶ 116 (docket no. 29). Plaintiffs may not ignore the specific allegations of their operative pleading in favor of inconsistent and insufficiently developed ones.

<sup>8</sup> This number appears in Paragraph 116 of the operative pleading, but it is inconsistent with the data in Paragraph 66, which reflects that the aggregate of Wells Fargo's and Principal's fees for 2021 was \$1.46 million. See Am. Compl. at ¶¶ 66 & 116 (docket no. 29).

<sup>9</sup> This figure, which appears in Paragraph 116 of the Amended Complaint, is different from the number of participants with account balances at the end of the 2021 Lowe's plan year, which was reportedly 158,184. See Ex. 7 to Mandhania Decl. (docket no. 23-9 at 3).

<sup>10</sup> This amount, which is set forth in Paragraph 116, is inconsistent with Paragraph 66 of the operative pleading, which reflects that the combination of compensation paid to Voya, SSB, and BNYM in 2021 was \$3.99 million. See Am. Compl. at ¶¶ 66 & 116 (docket no. 29).

For the following reasons, the multi-year information offered by plaintiffs does not support an inference that the recordkeeping and trustee expenses paid by the Nordstrom Plan during the period from 2018 through 2022 were excessive. First, the average annual amount associated with the Nordstrom Plan (\$34.80) was actually less (not greater) than the average annual amount experienced by Aldi plan participants (\$35.60). Second, when plaintiffs' own data is used to compute the UPS plan's recordkeeping and trustee expenses for 2021, *see supra* note 10, the disparity between the Nordstrom Plan's (\$35 per participant) and the UPS plan's (\$29 (not \$23) per participant) "bundled RKA" expenses for that year is much less than plaintiffs have asserted. Third, this \$6 per year per participant difference in fees cannot give rise to an inference of imprudence when viewed in light of the notes provided by the UPS plan's independent auditor:

Administrative expenses of the Plan are paid by the plan and UPS as provided in the Plan documents. UPS provides certain accounting, audit, legal and other administrative services to the Plan *free of charge*.

Ex. 7 to Mandhanian Decl. (docket no. 31 at 199) (emphasis added). Fourth, plaintiffs do not even hint that the Lowe's plan's average annual fee (*i.e.*, \$10 per participant<sup>11</sup>) was an appropriate benchmark for the Nordstrom Plan, and thus, the comparison between the Nordstrom Plan and the Lowe's plan establishes nothing. Finally, in arriving at their

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<sup>11</sup> But for plaintiffs' discrepancies concerning the 2021 figures for the Lowe's plan, *see supra* notes 8 and 9, the average annual RKA fee charged to Lowe's plan participants was \$10 (*i.e.*, \$7 per year in 2018 and 2019, \$9 per year in 2021 and 2022, and \$18 in 2020). The higher RKA amount for 2020 seems related to the sale in 2019 of Wells Fargo's 401(k) servicing business to Principal, *see supra* note 5, and if the anomalous data for 2020 is disregarded, the average annual RKA expense for the Lowe's plan is only \$8 per participant. Plaintiffs offer no explanation for why Lowe's plan participants consistently pay substantially less in RKA fees than the participants of any other comparator selected by plaintiffs, and absent more information indicating that the Lowe's plan and the other identified plans are truly like-for-like, the Lowe's plan data must be considered atypical.

alleged reasonable annual RKA fee, plaintiffs relied on the figures exposed earlier as miscalculations, *see supra* notes 7–10, and on outlier data without any accompanying explanation, *see supra* note 11, and thus, plaintiffs’ estimate of \$21 per participant each year for the period from 2018 to 2023, *see* Am. Compl. at ¶ 116 (docket no. 29), will not be treated as a factual allegation entitled to an assumption of truth.

### **B. Single-Year Data**

Plaintiffs also rely on single-year information about the Deloitte, FMR LLC (“Fidelity”), and Leidos 401(k) plans, which is reproduced in the following table:

PLAN (recordkeeper and trustee)	2020	2021	2022
<b>Nordstrom Plan (Alight &amp; BNYM)</b>	\$2.74 million	\$3.70 million	\$3.57 million
No. of Plan Participants	78,556	105,901	104,811
Amount Per Participant	<b>\$35</b>	<b>\$35</b>	<b>\$34</b>
Net Assets at End of Plan Year	<b>\$3.83 billion</b>	<b>\$4.15 billion</b>	<b>\$3.44 billion</b>
<b>Deloitte plan<sup>12</sup> (Vanguard)</b>	N/A	\$2.35 million	
No. of Plan Participants		98,051	
Amount Per Participant		<b>\$24<sup>13</sup></b>	
Net Assets at End of Plan Year		<b>\$9.95 billion</b>	
<b>Fidelity plan (Fidelity)</b>	\$0.898 million	N/A	
No. of Plan Participants	64,113		
Amount Per Participant	<b>\$14</b>		
Net Assets at End of Plan Year	<b>\$24.33 billion</b>		

<sup>12</sup> Although plaintiffs did not specify in their operative pleading the year for which they provided information about the Deloitte plan, the net assets and the number of plan participants with account balances at the end of the plan year that are set forth in the operative pleading match the figures in the Form 5500 for the period from May 30, 2021, to May 28, 2022, which was the Deloitte plan’s fiscal year. *Compare* Ex. 8 to Mandhanian Decl. (docket no. 31 at 210 & 224) *with* Am. Compl. at ¶ 116 (docket no. 29).

<sup>13</sup> This figure is inconsistent with the Deloitte plan’s notice dated May 21, 2021, which advises that each plan participant incurs an annual fee of \$29 (not \$24) for “general plan administrative services.” Ex. 4 to Mandhanian Decl. (docket no. 31 at 68).

PLAN (recordkeeper and trustee)	2020	2021	2022
Leidos plan (Vanguard)	N/A	\$1.08 million	
No. of Plan Participants		46,995	
Amount Per Participant		\$23 <sup>14</sup>	
Net Assets at End of Plan Year		\$10.03 billion	

Am. Compl. at ¶ 116 (docket no. 29). Plaintiffs’ contention that the Deloitte, Fidelity, and Leidos plans are appropriate comparators for the Nordstrom Plan lacks merit for at least three important reasons.

First, the annual amount per participant that plaintiffs have provided for the Deloitte, Fidelity, and Leidos plans does not account for trustee services, which have been included in the figures for the Nordstrom Plan. As pleaded by plaintiffs, neither the Deloitte plan nor the Fidelity plan listed any trustee-related code in Form 5500. *See id.* at ¶ 68. The Deloitte plan’s Form 5500 confirms this allegation of the Amended Complaint. *See* Ex. 8 to Mandhania Decl. (docket no. 31 at 214–15). The Leidos plan’s May 2022 notice describes as only an annual “recordkeeping fee” the per-participant figure against which plaintiffs seek to compare the Nordstrom Plan’s expenses for both recordkeeping and trustee services. *See supra* note 14. Plaintiffs have not pleaded the requisite like-for-like comparison.

Second, the disparities between the various plans’ annual per capita amounts of recordkeeping expenses are plausibly related to the quantum of and/or methods of

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<sup>14</sup> In a notice dated May 27, 2022, the Leidos plan advised that “[a]n annual plan recordkeeping fee of \$23 is charged to each plan participant.” Ex. 11 to Mandhania Decl. (docket no. 31 at 390). Plaintiffs have used this figure as the annual amount of bundled RKA expenses paid by each Leidos plan participant without discussing whether it includes fees for trustee services.

1 payment for RKA services rather than any imprudence on the part of the Nordstrom Plan  
2 fiduciary. For example, Fidelity, which is “the largest 401(k) recordkeeper in the  
3 country,” *see* Am. Compl. at ¶ 86 (docket no. 29), serves as the recordkeeper for its own  
4 401(k) plan, and through at least March 2020, it credited back to the plan all  
5 recordkeeping and other expenses that it charged, resulting in a net expenditure by the  
6 plan of \$0. *See Moitoso v. FMR LLC*, 451 F. Supp. 3d 189, 213–14 (D. Mass. 2020). In  
7 *Moitoso*, Fidelity did not dispute that its plan’s fiduciaries declined to monitor  
8 recordkeeping expenses, which were \$288 per participant in 2017, but it argued that no  
9 fiduciary duty was violated because all expenses that were paid to Fidelity were returned  
10 to the plan through a mandatory “Revenue Credit” for qualified employees. *See id.* In  
11 other words, for the year that plaintiffs have selected for comparison purposes (2020), a  
12 portion of the Fidelity plan’s participants (*i.e.*, most, if not all, of Fidelity’s then-current  
13 employees) paid, in effect, no RKA or other fees, and the Fidelity plan is clearly not an  
14 appropriate comparator.

15 Similarly, the Deloitte plan is not analogous to the Nordstrom Plan for reasons that  
16 appear in the notes of the Deloitte plan’s independent auditor:

17 Certain expenses of maintaining the Plan are paid directly by the U.S. Firms  
18 and are excluded from these financial statements. Certain recordkeeping fees  
19 are charged directly to the participants’ accounts then transferred to and paid  
20 from the Plan’s revenue account. Fees incurred by the Plan for the  
21 investment management services and certain participant recordkeeping fees  
22 are included in net appreciation (depreciation) in fair value of investments,  
23 because they are paid through revenue sharing, rather than a direct payment  
from the Plan.

Ex. 8 to Mandhania Decl. (docket no. 31 at 238). As indicated, although the Deloitte  
plan’s participants might pay less in flat fees assessed directly by the recordkeeper



(Vanguard), they might incur additional recordkeeping expenses as a percentage of the assets in their respective accounts. In addition, some of the fee differential between the Deloitte and Nordstrom plans might be regularly absorbed by Deloitte itself. Despite having relied for support on the Deloitte plan's Form 5500, plaintiffs' operative pleading does not mention or address these unfavorable provisions, and given the absence of any allegation about why these differences are immaterial, the Deloitte plan cannot serve as a comparator.

Third, the Deloitte, Fidelity, and Leidos plans are too different in size from the Nordstrom Plan to permit an apples-to-apples comparison. The following table illustrates the disparities by providing the computed ratios relating to participants and assets; for plans with fiscal years that span the calendar (and the Nordstrom Plan's fiscal) year, ratios for each relevant Nordstrom Plan year are indicated:

Plan	Participants	Ratios to Nordstrom Plan	Net Assets	Ratios to Nordstrom Plan
Nordstrom Plan	2020: 78,556 2021: 105,901 2022: 104,811	N/A	2020: \$3.83 billion 2021: \$4.15 billion 2022: \$3.44 billion	N/A
Deloitte plan	98,051	2021: 0.9-to-1 2022: 0.9-to-1	\$9.95 billion	2021: 2.4-to-1 2022: 2.9-to-1
Fidelity plan	64,113	2020: 0.8-to-1	\$24.33 billion	2020: 6.3-to-1
Leidos plan	46,995	2021: 0.4-to-1 2022: 0.4-to-1	\$10.03 billion	2021: 2.4-to-1 2022: 2.9-to-1

See Am. Compl. at ¶ 116 (docket no. 29). Each of the alleged comparators has more than twice the assets of the Nordstrom Plan. The Fidelity plan exceeded the Nordstrom Plan in assets by a factor of at least six, while having only roughly eighty percent (80%) of the number of participants.

1 Plaintiffs insist that the cost of recordkeeping services depends primarily on the  
2 number of plan participants, see id. at ¶ 52, but they attempt to compare the Nordstrom  
3 Plan to a plan (i.e., the Leidos plan) with less than half the number of participants (44–  
4 45%, depending on the year). By plaintiffs’ own metric, the Leidos plan is not a suitable  
5 comparator. Plaintiffs also inconsistently postulate that “massive”<sup>15</sup> 401(k) plans have  
6 the type of bargaining power that can drive down RKA expenses, see id. at ¶¶ 9 & 108–  
7 10, thereby acknowledging that, for purposes of comparing the RKA expenses of  
8 defined-contribution plans, the relative assets of the plans are paramount. Common sense  
9 supports the notion that, contrary to plaintiffs’ conclusory statement, the amount of a  
10 plan’s assets, rather than the number of its participants, correlates with the plan’s ability  
11 to negotiate lower fees; even when plans have a lot of participants, they might not qualify  
12 as “mega” or “massive” plans if the participants and/or the sponsors do not contribute  
13 much to them, and recordkeeping businesses are less likely to reduce their charges for a  
14 plan that has an enormous number of participants and only a moderate or meager amount  
15 of assets. Because the Deloitte, Fidelity, and Leidos plans are so much larger in terms of  
16 assets than the Nordstrom Plan, they would be expected to pay less in recordkeeping

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20 <sup>15</sup> Plaintiffs have not indicated what makes a plan “massive,” but litigants in other cases have  
21 defined the similar term “mega” with respect to solely the quantum of assets in a plan. See  
22 Dionicio, 2024 WL 1216519, at \*3 (indicating that a “mega” plan has more than \$500 million in  
23 assets); Guyes, 2023 WL 9321363, at \*4 (same); England, 2023 WL 4851878, at \*3 (same);  
Sigetich, 2023 WL 2431667 (same); Probst, 2023 WL 1782611, at \*3 (same); see also Munt,  
728 F. Supp. 3d at 962 (stating that the plan at issue was “considered a ‘mega 401(k) plan’ based  
on the amount of assets under its management”).

1 fees,<sup>16</sup> and thus, the figures that plaintiffs have furnished are plausibly explained by the  
2 higher bargaining power of the alleged comparators, as opposed to any imprudence on  
3 the part of the Nordstrom Plan fiduciary.<sup>17</sup> Having failed to “nudge” an inference of  
4

5 <sup>16</sup> This expectation is supported by two cases on which plaintiffs rely, namely *Schuster* and  
6 *Remied v. NorthShore Univ. HealthSystem*, No. 22-cv-2578, 2024 WL 3251331 (N.D. Ill. July 1,  
7 2024). In *Schuster*, three of the comparators identified by the plaintiffs were provided  
8 recordkeeping services by Vanguard. 2025 WL 1069887, at \*3. These comparators paid annual  
9 amounts for recordkeeping ranging in 2021 from \$37 to \$49 per participant. *Id.* According to  
10 the operative pleading in this action, during the same timeframe, Vanguard charged the Leidos  
11 plan only \$23 per participant, while the Deloitte plan paid Vanguard \$24 per participant. *See*  
12 Am. Compl. at ¶ 116 (docket no. 29). The latter allegation is likely erroneous. *See supra* note  
13 13 (observing that the Deloitte plan notified its participants of a \$29 (not \$24) annual fee). Both  
14 the Leidos and Deloitte plans, which have roughly \$10 billion in assets, are at least fourteen (14)  
times larger than the Vanguard-employing plans in *Schuster*, which ranged in size from \$515 to  
\$688 million in assets. *See* 2025 WL 1069887, at \*3. The lower RKA fees reportedly paid by  
the Leidos and Deloitte plans are consistent with their relative size vis-à-vis the relevant plans in  
*Schuster*. Similarly, in *Remied*, comparators that employed Vanguard as their recordkeeper were  
charged more, and were one or more orders of magnitude smaller, than the Leidos and Deloitte  
plans. *See Remied*, 2024 WL 3251331, at \*9 (indicating that, on an annual basis sometime  
during the period from 2016 to 2020, one plan paid Vanguard \$42 and the other was charged \$31  
per participant, and that the various comparator plans ranged from \$5.5 million to \$1.3 billion in  
assets).

15 <sup>17</sup> Importantly, this case does not involve the degree of disparity in recordkeeping fees that were  
16 at issue in *Bouvy* or *Schuster*, which are district court matters within the Ninth Circuit on which  
17 plaintiffs rely. In *Bouvy*, the plan at issue compensated its recordkeeper through revenue sharing  
18 until June 2015, and then it began charging an annual fee of \$125 per participant. *See* 2020 WL  
19 3448385, at \*2. In 2017, the plan in *Bouvy* paid its recordkeeper \$229 per participant. *Id.* The  
20 plaintiffs in *Bouvy* alleged that the average recordkeeping fee for a comparably-sized plan was  
21 \$5 per participant; this figure was presumably a monthly amount, meaning that the average  
22 annual amount was \$60 per participant, or roughly over two-to-three-and-a-half times less than  
23 the challenged expenses. *See id.* In *Schuster*, the plan-in-suit was alleged to have paid fees of  
\$111 and \$145 per participant in 2018 and 2021, respectively, while the comparators incurred  
recordkeeping expenses ranging from \$20 to \$57 in 2018 and \$37 to \$49 in 2021, or between  
almost two and over five-and-a-half times less than the plan. *See* 2025 WL 1069887, at \*3. The  
differences in per capita annual RKA expenses identified by plaintiffs in this matter do not come  
close to the variances described in *Bouvy* and *Schuster*, and they are therefore more plausibly  
explained by market forces relating to plan size and bargaining strength. Moreover, the amounts  
allegedly paid by Nordstrom Plan participants each year from 2018 to 2022 (\$34–\$35) are  
generally on par with or less than the recordkeeping expenses incurred during the same  
timeframe by the participants in the comparator plans identified in *Bouvy* (\$60 per year) and  
*Schuster* (\$20–\$57, with an average of \$41 annually). *See Bouvy*, 2020 WL 3448385, at \*2; *see*

imprudence from possible to plausible,” *Matousek*, 51 F.4th at 278, plaintiffs have not stated a claim in connection with bundled RKA expenses. Although plaintiffs are unlikely to be able to cure the deficiencies of their pleading, the Court is not convinced that they cannot do so, and thus, they will be given leave to amend. *See, e.g., Eminence Capital, LLC v. Aspeon, Inc.*, 316 F.3d 1048, 1052 (9th Cir. 2003) (indicating that the Ninth Circuit conducts a de novo review of a dismissal with prejudice to assess whether the complaint could have been saved by amendment). With regard to the first and second claims of the Amended Complaint against, respectively, the Committee for breach of the duty of prudence, and Nordstrom and the Board for failure to monitor,<sup>18</sup> defendants’ Rule 12(b)(6) motion is GRANTED, and those claims are DISMISSED without prejudice.

#### **D. Managed Account Fees**

When Nordstrom Plan participants voluntarily choose to use managed account services offered by Alight Financial Advisors (“AFA”), a subsidiary of Alight, they delegate to AFA the discretion to make various decisions, including which of the Plan’s investment options to select and how to allocate assets among them. *See* Am. Compl. at

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*also Schuster*, 2025 WL 1069887, at \*3. Simply put, the recordkeeping fees at issue in this case do not sound the types of alarms that have pushed the imprudence claims in other cases beyond the threshold of plausibility. *See also Remed*, 2024 WL 3251331, at \*9 (summarizing the range of comparator RKA fees as \$31–\$42, with an average of \$34, and observing that the challenged plan’s fees (\$107 on average) were “three times as much”).

<sup>18</sup> A claim that an ERISA fiduciary (here, Nordstrom and the Board) failed to adequately monitor a delegee (in this matter, the Committee) is derivative of the underlying breach-of-fiduciary-duty claim. *See Singh*, 123 F.4th at 98; *Munt*, 728 F. Supp. 3d at 976 (citing *Albert*, 47 F.4th at 583); *Dionicio*, 2024 WL 1216519, at \*6; *Wehner*, 2021 WL 507599, at \*11. If the predicate breach-of-fiduciary-duty claim fails, so too must the failure to monitor claim. *See, e.g., Barrett v. O’Reilly Auto., Inc.*, 112 F.4th 1135, 1140 (8th Cir. 2024); *Wehner*, 2021 WL 507599, at \*11.

¶¶ 135 & 137 (docket no. 29). Plaintiffs allege that AFA receives advice from Edelman Financial Engines (“Edelman”). *See id.* at ¶ 138. The Nordstrom Plan, however, refers to AFA’s sub-advisor as Financial Engines Advisors L.L.C. (“FEA”). *See* Nordstrom Plan Annual Fee Disclosure Statement at 4 (Oct. 2023), Ex. 2F to Mandhania Decl. (docket no. 31 at 52).<sup>19</sup> Plaintiffs further allege that Nordstrom Plan participants who were provided managed account (or professional investment management) services by AFA paid different rates depending on the amount of assets in their accounts, as follows:

- Average balance of \$100,000 or less: 0.60% of assets;
- Average balance between \$100,001 and \$250,000: 0.45% of assets;
- Average balance exceeding \$250,000: 0.30% of assets.

*See* Am. Compl. at ¶ 146 (docket no. 29).

In asserting that these rates were unreasonably excessive, plaintiffs have supplied information about other 401(k) plans that, during a particular year between 2019 and 2023, employed Edelman (not AFA) as a managed account service provider. Plaintiffs indicate that, unlike its competitors (namely, Morningstar, Inc. and Fidelity), Edelman “provides the same core asset allocation services to all plans for which it acts as the [managed account] service provider.” *Id.* at ¶ 141; *see also id.* at ¶ 142 (stating that Edelman uses “the same key drivers of asset allocation risk level” for every plan, *i.e.*, retirement age and risk preference, with the majority of participants using, respectively, the default age (65) and a “typical” risk preference). Plaintiffs have offered no

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<sup>19</sup> In their operative pleading, plaintiffs cited to the Nordstrom Plan’s disclosure statement dated October 2023. *See* Am. Compl. at ¶ 146 (docket no. 29). A copy of this document has been furnished by the Nordstrom Defendants, *see* Ex. 2F to Mandhania Decl. (docket no. 31), and because it was incorporated by reference, the Court has considered it. *See Khoja*, 899 F.3d at 998 & 1002.

information concerning the professional investment management services that AFA performs, and they do not allege that Edelman's practices, if any, as a sub-advisor are similar to its methods as a managed account service provider. Moreover, plaintiffs have not explained the relationship between Edelman and the sub-advisor actually hired by AFA (*i.e.*, FEA). *See* Ex. 2F to Mandhania Decl. (docket no. 31 at 52); *see also* <https://www.edelmanfinancialengines.com/about-us/> (reflecting that Edelman Financial Engines, LLC and FEA are related, but different, businesses).

The information furnished by plaintiffs about Edelman's clients is reproduced in the following table:

Plan Sponsor	Year	Participants <sup>20</sup>	Assets <sup>20</sup>	Edelman's Fee Rate
American Airlines, Inc.	2021	103,773	\$13.5 billion	0.185%
AT&T Inc.	2023	242,239	\$44.8 billion	0.155%
Bristol-Myers Squibb Company	2023	26,306	\$8.5 billion	≤ \$10K: 0.00% > \$10K: 0.17%
Cisco Systems, Inc.	2019	62,491	\$15.8 billion	≤ \$10K: 0.000% > \$10K: 0.195%
Dell Technologies Inc.	2020	62,549	\$12.3 billion	≤ \$100K: 0.25% ≤ \$250K: 0.20% > \$250K: 0.10%
Duke Energy Corporation	not provided	36,599	\$9.7 billion	0.195%
International Business Machines Corporation ("IBM")	2020	169,033	\$56.8 billion	≤ \$375K: 0.17% > \$375K: 0.12%

Am. Compl. at ¶¶ 150–51 (docket no. 29).

<sup>20</sup> Whether the number of participants and the amount of assets for each plan relate to the year for which plaintiffs stated Edelman's fee rates or reflect an average for the period from 2018 to 2023 is unclear; plaintiffs labeled their tables in two different ways. *See* Am. Compl. at ¶¶ 151 & 153 (docket no. 29).

1        Rather than raising an inference of imprudence, this data and the other allegations  
2 set forth in the operative pleading plausibly suggest that (i) AFA charges more than  
3 Edelman for more and/or different work, and/or (ii) Edelman's clients pay lower rates  
4 because they have greater bargaining power than the Nordstrom Plan; the alleged  
5 comparators range from at least twice to over 15 times the size of the Nordstrom Plan.  
6 See id. at ¶¶ 116, 151, & 153 (showing either single-year or six-year-average amounts of  
7 assets for the Nordstrom Plan and the alleged comparators). Plaintiffs have also failed to  
8 rule out dissimilarities between the various plans concerning the extent to which managed  
9 account services are used. As the Nordstrom Defendants have aptly observed, see  
10 Defs.' Mot. at 23 (docket no. 30), the number of participants within a plan who seek or  
11 sign up for managed account services is an important factor when comparing rates or  
12 fees; if the demand for such service is low, then the cost per participant will be higher  
13 because, in such scenario, each participant who opts in must cover a consequently larger  
14 share of the vendor's fixed costs and targeted revenue. Moreover, with one exception,  
15 the alleged comparators do not use a managed account fee system similar to the tiered-  
16 rate structure employed by the Nordstrom Plan, and thus, plaintiffs have not presented a  
17 like-for-like analysis. See Dionicio, 2024 WL 1216519, at \*5. Finally, if Edelman is not  
18 even the sub-advisor hired by AFA, plaintiffs' attempted comparison is meaningless.

19        Because plaintiffs have failed to allege facts from which imprudence relating to  
20 managed account fees may be plausibly inferred, they have not stated a viable claim for  
21 relief. Plaintiffs might, however, be able to cure the deficiencies of their current  
22 pleading, and thus, they will be given leave to amend. See Eminence Capital, 316 F.3d at  
23 1052. With regard to plaintiffs' third and fourth claims against, respectively, the



Committee for breach of the duty of prudence, and Nordstrom and the Board for failure to monitor, defendants' Rule 12(b)(6) motion is GRANTED, and those claims are DISMISSED without prejudice.

**E. Re-Allocation of Forfeited Employer Contributions**

As of January 1, 2021, any Eligible Employee of Nordstrom could participate in the Nordstrom Plan “immediately upon his or her Employment Commencement Date” with respect to both employee contributions<sup>21</sup> and Employer Matching Contributions.<sup>22</sup> *See* 2021 Restatement at §§ 4.1.1 & 4.1.2 (docket no. 31 at 264); *see also id.* at §§ 2.8 & 2.11 (defining “Eligible Employee” and “Employment Commencement Date”) (docket no. 31 at 257–58). Although participants are fully vested in their own (Elective Deferral, Catch-up, and/or Roth, *see supra* note 21) contributions to the Plan, their interests in and rights to Employer Matching Contributions, as well as any Profit Sharing Contributions,<sup>23</sup> are linked to their years of service, the timeframe during which they worked for

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<sup>21</sup> Plan participants may make contributions by electing to defer a certain percentage of their annual compensation; these amounts are called Elective Deferral Contributions. *See* 2021 Restatement at §§ 4.1.1 & 5.2.1 (docket no. 31 at 264–65). Participants who are or will be age 50 by the end of the plan year may also make Catch-up Contributions, up to the limit specified in the Internal Revenue Code. *Id.* at § 5.2.3 (docket no. 31 at 269). In addition, participants may designate as Roth contributions a portion or all of their Elective Deferral Contributions. *Id.* at § 5.3.1 (docket no. 31 at 270). Nordstrom matches Elective Deferral Contributions, but not Catch-up Contributions. *See id.* at § 5.4.1 (docket no. 31 at 271).

<sup>22</sup> Eligibility for Employer Matching Contributions is determined pursuant to the Plan document in effect at the time employment by Nordstrom commenced. *See* 2021 Restatement at §§ 4.1.2 & 5.4.2 (docket no. 31 at 264 & 271). Thus, individuals who began working for Nordstrom prior to January 1, 2021, might not have been eligible for Employer Matching Contributions “immediately” on their Employment Commencement Date.

<sup>23</sup> On January 1, 2021, Nordstrom ceased making Profit Sharing Contributions, but in previous years, Nordstrom could provide discretionary Profit Sharing Contributions to Plan participants. *See* 2021 Restatement at § 5.1.1 (docket no. 31 at 265).



1 Nordstrom, and whether the Plan is considered “top heavy,” meaning roughly that certain  
2 amounts relating to Key Employees constitute more than 60% of such sums for all  
3 employees. See 2021 Restatement at §§ 8.1.2 & 12.3.4 (docket no. 31 at 282–83 & 302);  
4 see also id. at § 12.3.2 (docket no. 31 at 301) (defining “Key Employee”).

5       Forfeiture of a participant’s rights to Employer Matching Contributions and/or  
6 Profit Sharing Contributions (collectively, “Nordstrom Contributions”) may occur via  
7 severance in two ways: (i) severance from employment (before completing the requisite  
8 years of service or qualifying for normal retirement) because of the participant’s “fraud,  
9 embezzlement or dishonesty or any willful act which injures the Employer or the  
10 Employee’s fellow workers,” id. at § 8.2 (docket no. 31 at 284); and (ii) severance from  
11 employment before vesting in Nordstrom Contributions, id. at § 8.3 (docket no. 31 at  
12 284–85). In the former scenario (i.e., severance for cause), the forfeiture of Nordstrom  
13 Contributions occurs immediately. Id. at § 8.6 (docket no. 31 at 286). With regard to the  
14 latter situation, the nonvested portion of the participant’s account is forfeited upon the  
15 earlier of (a) the date when the entire vested part of the participant’s account is  
16 distributed, or (b) the date when the participant completes five consecutive one-year  
17 Breaks in Vesting Service. See id. at § 8.3 (docket no. 31 at 284–85); see also id. at § 2.3  
18 (docket no. 31 at 256) (defining “Break in Vesting Service” to mean a year during which  
19 the participant has failed to complete more than 500 hours of service). If, prior to the end  
20 of the aforementioned five-year period, the participant is re-employed by Nordstrom,  
21 then the amounts tentatively subject to forfeiture, and temporarily held in a “forfeiture  
22 suspense account,” must be restored to the participant’s account. Id. at § 8.4 (docket  
23 no. 31 at 285).

Under the terms of the Nordstrom Plan, the “forfeiture suspense account” contains three types of funds, which are to be held until re-allocated: (i) Nordstrom Contributions that were forfeited pursuant to § 8.2 when the participant was terminated for cause (“§ 8.2 Funds”); (ii) nonvested Nordstrom Contributions that are pending forfeiture pursuant to § 8.3 as a result of a participant’s severance from employment (“§ 8.3 Funds”); and (iii) unclaimed benefits forfeited pursuant to § 10.8 because the Plan’s fiduciary does not know the whereabouts of the participants or beneficiaries to whom such funds are owed (“§ 10.8 Funds”).<sup>24</sup> *See id.* at § 6.5.1 (docket no. 31 at 277). The Plan document requires that the “forfeiture suspense account” funds

be used first to restore any previously forfeited amounts under Section 10.8.2, and then to reduce Company contributions as provided under Section 5.1.2.

*Id.* at § 6.5.3 (docket no. 31 at 277). Section 5.1.2 provides:

To the extent not used to restore amounts previously forfeited under Section 10.8.2, forfeitures under Section 8.3 for the then completed Plan Year shall be used to reduce the Employer contribution obligations or to pay expenses of Plan administration, as determined by the Retirement Committee in its sole discretion.

Am. Compl. at ¶ 170 (docket no. 29) (emphasis in original, quoting 2021 Restatement at § 5.1.2 (docket no. 31 at 265)).

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<sup>24</sup> Section 10.8 requires the Plan’s fiduciary to make reasonable efforts to locate participants or beneficiaries and notify them of vested balances, and then to hold unclaimed amounts in the “forfeiture suspense account” subject to restoration if the participants or beneficiaries are found and request payment. 2021 Restatement at §§ 10.8.1 & 10.8.2 (docket no. 31 at 296).

1           **1. Duties of Loyalty and Prudence (and Derivative Failure to Monitor)**

2           Plaintiffs construe §§ 5.1.2 and 6.5.3 of the 2021 Restatement to confer on the  
3 Committee discretion to use funds in the “forfeiture suspense account” to either reduce  
4 Nordstrom’s contributions to the Plan or pay administrative expenses. *Id.* at ¶ 171.  
5 Based on this overly simplistic interpretation, plaintiffs allege that (i) the Committee’s  
6 failure to use the money in the “forfeiture suspense account” to defray the Plan’s  
7 administrative expenses constituted breaches of the Committee’s duties of loyalty<sup>25</sup> and  
8 prudence, and (ii) Nordstrom and the Board failed to adequately monitor the Committee  
9 with respect to the use of forfeited funds. Plaintiffs’ assertions lack merit for at least  
10 three reasons.

11           First, the re-allocation of amounts in the “forfeiture suspense account” that are  
12 § 8.2 Funds or § 10.8 Funds is dictated by the Plan’s terms, and such action is therefore  
13 taken in the capacity of a “settlor,” not a fiduciary, of the Plan; an ERISA claim may be  
14 dismissed as a matter of law if the underlying allegations “do not implicate a fiduciary  
15 action.” *Dimou v. Thermo Fisher Sci. Inc.*, No. 23-CV-1732, 2024 WL 4508450, at \*7  
16 (S.D. Cal. Sept. 19, 2024); *see also Naylor v. BAE Sys., Inc.*, No. 24-cv-536, 2024 WL  
17 4112322 (E.D. Va. Sept. 5, 2024). The Committee’s discretion under § 5.1.2 is limited to  
18 § 8.3 Funds. *See* 2021 Restatement at § 5.1.2 (docket no. 31 at 265) (“forfeitures under  
19 Section 8.3 . . . shall be used . . . as determined by the Retirement Committee in its sole  
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21  
22 <sup>25</sup> To prevail on a breach-of-loyalty claim, plaintiffs must establish that the Committee failed to  
23 act “solely in the interest of the [Plan’s] participants and beneficiaries and . . . for the exclusive  
purpose of: (i) providing benefits to participants and their beneficiaries; and (ii) defraying  
reasonable expenses of administering the plan[.]” *See* 29 U.S.C. § 1104(a)(1)(A).

discretion” (emphasis added)). With regard to all other sums in the “forfeiture suspense account,” *i.e.*, § 8.2 Funds and § 10.8 Funds, the Plan document dictates that they be applied first to restore vested benefits to participants or beneficiaries with whom contact has been reestablished and then to reduce Nordstrom’s contributions to the Plan. *See id.* at § 6.5.3 (docket no. 31 at 277). In enumerating, in their operative pleading, the annual amounts by which Nordstrom’s contributions to the Plan were reduced via re-allocation of “forfeiture suspense account” funds,<sup>26</sup> plaintiffs did not differentiate between § 8.2, § 8.3, and § 10.8 Funds. *See* Am. Compl. at ¶¶ 174–80 (docket no. 29). Thus, plaintiffs have challenged not just the exercise of the Committee’s discretion but also the crafting of the Plan’s terms, which is a “settlor” function that cannot give rise to a breach-of-fiduciary-duty claim under ERISA. *See Naylor*, 2024 WL 4112322, at \*7 (citing *Lockheed Corp. v. Spink*, 517 U.S. 882, 891 (1996)).

Second, plaintiffs’ reading of the Plan document is incorrect as a matter of law. Under plaintiffs’ theory, funds in the “forfeiture suspense account” could never be used to reduce Nordstrom’s contributions to the Plan because doing so would constitute a breach of fiduciary duty. Plaintiffs’ interpretation improperly renders a portion of § 6.5.3 superfluous. The appropriate way to construe the 2021 Restatement is to give effect to both § 6.5.3 and § 5.1.2, *see Liao v. Fisher Asset Mgmt., LLC*, No. 24-cv-2036, 2024 WL

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<sup>26</sup> According to plaintiffs, Nordstrom’s non-elective contributions were decreased in each of the six years between 2018 and 2023 by the following sums:

2018	2019	2020	2021	2022	2023
\$1.4 million	\$1.3 million	\$1.4 million	\$3.7 million	\$7.2 million	\$8.5 million

Am. Compl. at ¶¶ 174–79 (docket no. 29).

4351869, at \*4 (N.D. Cal. Sept. 30, 2024) (indicating that no provision of an ERISA plan should be “rendered nugatory”), meaning that sums in the “forfeiture suspense account” are applied first to restore benefits pursuant to § 10.8.2, then to reduce Nordstrom’s contributions to the Plan, and finally, to the extent any surplus is coextensive with remaining § 8.3 Funds, to pay the Plan’s administrative expenses. *See Naylor*, 2024 WL 4112322, at \*6 (indicating that the terms of the plan at issue “can only be reasonably read to confer discretion in those situations where such forfeitures are not needed to satisfy their required, mandatory use . . . , as any other reading essentially nullifies these mandatory-use provisions”). Plaintiffs contend that such interpretation makes § 5.1.2 meaningless, *see* Am. Compl. at ¶ 172 (docket no. 29), but plaintiffs’ argument presupposes that the amounts in the “forfeiture suspense account” will never exceed the aggregate of benefits to be restored pursuant to § 10.8.2 and Nordstrom’s required contributions to the Plan; such speculation does not justify disregarding the plain language of § 6.5.3. *See Naylor*, 2024 WL 4112322, at \*6 (observing that, “while the circumstances under which such discretion could be exercised appear limited,” they are not impossible, “such as where the Employer suspends its contributions for financial reasons”).

Third, as other district courts faced with similar claims have concluded, the premise underlying plaintiffs’ forfeiture-related causes of action is implausible. *See Hutchins v. HP Inc. (“Hutchins I”),* 737 F. Supp. 3d 851, 862 (N.D. Cal. 2024); *see also Dimou*, 2024 WL 4508450, at \*8–9. Plaintiffs’ proposition, namely that re-allocating “forfeiture suspense account” funds to reduce Nordstrom’s contributions was *per se* imprudent, runs contrary to the principle that “the content of the duty of prudence turns

1 on ‘the circumstances . . . prevailing’ at the time the fiduciary acts” and “the appropriate  
2 inquiry will necessarily be context specific.” *See Hutchins I*, 737 F. Supp. 3d at 862  
3 (quoting *Fifth Third Bancorp v. Dudenhoeffer*, 573 U.S. 409, 425 (2014) (citing 29  
4 U.S.C. § 1104(a)(1)(B))). Plaintiffs’ contention allows for no set of circumstances and  
5 no context in which a prudent and loyal course of action would be to apply amounts in  
6 the “forfeiture suspense account” toward the matching contributions due from  
7 Nordstrom. In *Hutchins I*, this type of claim was characterized as a “swing for the  
8 fences,” *see id.* at 856, and it was eventually dismissed with prejudice as implausible in  
9 light of the 401(k) industry’s “long history of using forfeitures to reduce employer  
10 contributions,” *see Hutchins v. HP Inc. (“Hutchins II”)*, 767 F. Supp. 3d 921, 923  
11 (N.D. Cal. Feb. 5, 2025), *appeal docketed*, No. 25-826 (9th Cir. Feb. 7, 2025).

12 As observed in both *Hutchins I* and *Hutchins II*, in February 2023, the IRS  
13 proposed a regulation that would require qualified defined-contribution plans in which  
14 forfeitures may occur to provide that the forfeited funds will be used for specifically  
15 enumerated purposes, one of which could be “to reduce employer contributions under the  
16 plan.” *See Hutchins I*, 737 F. Supp. 3d at 863; *see also Hutchins II*, 767 F. Supp. 3d at  
17 923 (quoting Use of Forfeitures in Qualified Retirement Plans, 88 Fed. Reg. 12282-01,  
18 12285 (Feb. 27, 2023) (proposing amendments to 26 C.F.R. § 1.401-7)).<sup>27</sup> In its notice of  
19 rulemaking, the IRS discussed a Conference Report in which Congress was advised,  
20 when enacting the Tax Reform Act of 1986 (“TRA 86”), that, following the changes  
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22 <sup>27</sup> The changes to 26 C.F.R. § 1.401-7 have not yet been implemented, and the Court has not  
23 considered for substantive purposes the language of the regulation itself, but rather, solely the  
historical context in which it was proposed.

1 effectuated by TRA 86, “forfeitures arising in any defined contribution plan . . . can be  
 2 either (1) reallocated to the accounts of other participants in a nondiscriminatory fashion,  
 3 or (2) used to reduce future employer contributions or administrative costs.” 88 Fed.  
 4 Reg. at 12283 (quoting H.R. Rep. No. 99-841, at II-442 (1986)). In light of the almost  
 5 40-year-old public document referenced by the IRS, plaintiffs must, to state a plausible  
 6 claim of imprudence and/or disloyalty, plead something more than an ordinary use of  
 7 forfeited funds to pay future employer contributions, or in other words, behavior that is  
 8 not consistent with the practices of perhaps all 401(k) plan fiduciaries.

9 For example, in one of two cases on which plaintiffs rely, *Rodriguez v. Intuit Inc.*,  
 10 744 F. Supp. 3d 935 (N.D. Cal. 2024),<sup>28</sup> the plaintiff alleged that the terms of the plan-in-

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12 <sup>28</sup> The other case cited by plaintiffs, *Perez-Cruet v. Qualcomm Inc.*, No. 23-cv-1890, 2024 WL  
 13 2702207 (S.D. Cal. May 24, 2024), is unpersuasive. First, unlike the Nordstrom Plan, the plan at  
 14 issue in *Perez-Cruet* expressly allowed the managers of the plan to elect, without any restriction,  
 15 whether to pay administrative expenses or reduce contributions using forfeited nonvested assets.  
 16 *Id.* at \*1 (observing that, “[a]lthough under the terms of the Plan, Defendants could have used the  
 17 forfeited contributions to defray . . . administrative expenses . . . , the Defendants did not make  
 18 that choice”). For this same reason, the *Naylor* Court also recognized that *Perez-Cruet* was not  
 19 analogous. *See* 2024 WL 4112322, at \*6 n.8. Second, as observed by the Northern District of  
 20 California, *see Hutchins I*, 737 F. Supp. 3d at 862 n.1, the analysis in *Perez-Cruet* is conclusory.  
 21 The *Perez-Cruet* Court reasoned that the plaintiff had pleaded plausible breach-of-fiduciary-duty  
 22 claims by alleging administrative expenses “could have been reduced to zero” through the use of  
 23 forfeited funds. *See* 2024 WL 2702207, at \*2–3. Using this *ipso facto* logic, the *Perez-Cruet*  
 Court did not, as it acknowledged it must, divide the “plausible sheep” from the “meritless  
 goats.” *See id.* at \*2 (quoting *Dudenhoeffer*, 573 U.S. at 425). Instead, the *Perez-Cruet* Court  
 substituted the plaintiff’s injury (*i.e.*, incurring more than “zero” in administrative expenses) for  
 the theory of liability and supporting factual allegations necessary to identify “plausible sheep.”  
 Finally, in focusing on the plaintiff’s alleged damages, the *Perez-Cruet* Court ignored the Ninth  
 Circuit’s admonition that ERISA § 404, concerning how a fiduciary shall conduct itself, “creates  
 no exclusive duty of maximizing pecuniary benefits.” *See Foltz v. U.S. News & World Report,*  
*Inc.*, 865 F.2d 364, 373 (9th Cir. 1989) (interpreting 29 U.S.C. § 1104(a)(1)); *Hutchins I*, 737  
 F. Supp. 3d at 863 (“it is neither disloyal nor imprudent under ERISA to fail to maximize  
 pecuniary benefits”); *see also Dimou*, 2024 WL 4508450, at \*9 (ERISA’s “fiduciary duty  
 provisions do not create an unqualified duty to pay administrative expenses, especially when the  
 plan document does not create an entitlement to such benefits”).



1 suit authorized the use of forfeitures for only Safe Harbor Matching Contributions, but  
2 the contributions for which forfeited funds were used during the years at issue were not,  
3 by definition, Safe Harbor Matching Contributions. *Id.* at 944; *see id.* at 941 (indicating  
4 that the plan-in-suit provided “[a]ny amounts forfeited . . . shall be applied, at the  
5 Company’s election, to: (i) pay expenses of administering the Plan; [and] (ii) . . . reduce  
6 the Participating Employers’ obligation to make Safe Harbor Matching Contributions”).  
7 The plaintiff in *Rodriguez* further asserted that, not only did her employer ignore the  
8 terms of the plan document at issue, it also failed to engage in “a ‘reasoned and impartial  
9 decision-making process’ considering ‘all relevant factors’ before determining how to use  
10 the forfeited funds.” *Id.* at 945. The *Rodriguez* Court concluded that the plaintiff had  
11 pleaded specific facts stating a plausible claim, which distinguished her from the  
12 *Hutchins* plaintiff, who had “opened with a swing for the fences.” *See id.* at 945 & n.3.

13 In contrast, in this case, plaintiffs have employed the “swing for the fences”  
14 approach, and they have not sought another “at bat” or offered any basis for believing  
15 that, if they saw another pitch, they could make contact with the ball. Because the  
16 deficiencies of plaintiffs’ disloyalty and imprudence claims concerning the allocation of  
17 forfeited funds, and of their derivative claim for failure to monitor, relate to plaintiffs’  
18 misinterpretation of the Plan’s terms and their reliance on an incognizable theory of  
19 liability, the Court is persuaded that amendment would be futile and that leave to amend  
20 need not be given. *See Eminence Capital*, 316 F.3d at 1052 (citing *Foman v. Davis*, 371  
21 U.S. 178, 182 (1962) (recognizing as possible reasons for refusing leave to amend:  
22 (i) undue delay, bad faith, or dilatory motive on the pleading party’s part; (ii) repeated  
23 failure to cure a pleading; (iii) undue prejudice to the opposing party; or (iv) *futility*)).



With regard to plaintiffs’ fifth and sixth claims for breach of the Committee’s duties of loyalty and prudence, respectively, as well as the derivative portion of plaintiffs’ eighth claim against Nordstrom and the Board for failure to monitor the Committee, the Nordstrom Defendants’ Rule 12(b)(6) motion is GRANTED, and those claims are DISMISSED with prejudice.

## 2. Self-Dealing

In connection with the use of funds in the “forfeiture suspense account” to reduce Nordstrom’s future contributions, plaintiffs also assert that the Committee violated § 406 of ERISA, which provides in relevant part:

A fiduciary with respect to a plan shall not--

(1) deal with the assets of the plan in his own interest or for his own account . . . .

Pub. L. No. 93-406, § 406(b), 88 Stat. 829, 879 (1974) (codified as 29 U.S.C. § 1106(b)). Plaintiffs’ claim is not cognizable. In two different cases, the Northern District of California has rejected claims of self-dealing relating to forfeited 401(k) funds. *See Hutchins II*, 767 F. Supp. 3d at 928–29; *Liao*, 2024 WL 4351869, at \*5–6. Importantly, in *Hutchins II*, the amounts at issue were applied, as in this case, toward the employer’s contributions, but in *Liao*, they were used to defray the Plan’s expenses, and in both circumstances, the reasoning was the same, namely that the re-allocation of forfeited nonvested funds does not constitute a “transaction” governed by ERISA § 406(b)(1). *See Hutchins II*, 767 F. Supp. 3d at 928–29 (citing *Lockheed Corp. v. Spink*, 517 U.S. 882 (1996), and *Wright v. Or. Metallurgical Corp.*, 360 F.3d 1090 (9th Cir. 2004)); *Liao*, 2024 WL 4351869, at \*5–6 (same). In *Wright*, the Ninth Circuit interpreted the Supreme

1 Court's decision in *Spink* as construing ERISA § 406(b)(1) to prohibit fiduciaries from  
2 engaging in certain types of transactions that are "likely to injure" the ERISA plan.  
3 *Wright*, 360 F.3d at 1100–01 (quoting *Spink*, 517 U.S. at 888). When, as here, the  
4 forfeited funds have not been withdrawn from the Plan, but rather redistributed among  
5 participants' accounts, the type of self-dealing transaction that animated the enactment of  
6 ERISA § 406(b)(1) is not present. Indeed, plaintiffs' contention that the forfeited  
7 amounts should have been removed from the Plan's assets to pay third parties raises more  
8 concern about potential injury to the Plan than the conduct challenged by plaintiffs.  
9 Because the problem with plaintiffs' operative pleading that is identified in this  
10 subsection is legal, and not factual, in nature, the Court concludes that amendment would  
11 be futile. Thus, the Nordstrom Defendants' related Rule 12(b)(6) motion is GRANTED,  
12 and plaintiffs' seventh claim, which was brought pursuant to ERISA § 406(b)(1), and the  
13 related portion of plaintiffs' derivative claim for failure to monitor, as outlined in their  
14 eighth claim, are DISMISSED with prejudice.

### 15 **Conclusion**

16 For the foregoing reasons, the Court ORDERS:

17 (1) The Nordstrom Defendants' motion for judicial notice or incorporation by  
18 reference, docket no. 32, is GRANTED, and the Court has considered Exhibit 7 to the  
19 Declaration of Ankur Mandhania, docket no. 23-9, as well as Exhibits 1 through 11 to the  
20 Declaration of Ankur Mandhania, docket no. 31;

21 (2) The Nordstrom Defendants' motion to dismiss, docket no. 30, is  
22 GRANTED, and plaintiffs' Amended Complaint, docket no. 29, is DISMISSED, without  
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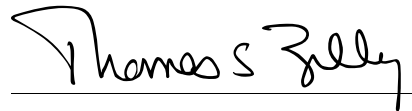
1 prejudice as to the first, second, third, and fourth claims, and with prejudice as to the  
2 fifth, sixth, seventh, and eighth claims;

3 (3) Any second amended pleading shall be electronically filed within twenty-  
4 one (21) days of the date of this Order, and any responsive pleading or motion shall be  
5 due as indicated in Federal Rule of Civil Procedure 15(a)(3);

6 (4) The Clerk is directed to send a copy of this Order to all counsel of record.

7 IT IS SO ORDERED.

8 Dated this 23rd day of June, 2025.

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11 Thomas S. Zilly  
12 United States District Judge  
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